

# Up-Flow Acid Neutralizer System

## Service

- Your Advance Up-Flow Acid Neutralizer System should be serviced annually by Advance Pump & Filter Co. to ensure that your filter is functioning properly.
- You should change the cartridge filter approximately every three months or when you experience a drop in pressure.

## Changing your Cartridge Filter

1. Close the valves before and after the cartridge filter housing.
2. Press the red button on top of the filter to relieve the pressure.
3. Using the black wrench, turn the housing from right to left.
4. Exchange the old filter for the new one. If the housing is dirty, wipe out the inside with paper towels.
5. While you have the filter apart, smear food grade silicone over the black o-ring on the sump. If the o-ring is not on the sump, it is still in the black housing.
6. Replace sump by screwing it back into the housing. Hand tighten the sump. The wrench is used only for loosening.
7. Slowly turn on the valve before the housing.
8. Turn the second valve on and run the water at the kitchen sink until the air dissipates and the water becomes clear.

## Trouble?

**I am getting blue-green staining:**

- This is an indication that the water is leaching copper due to a low pH level being aggressive to the piping. Call Advance Pump & Filter Co. for service.

#### **I have low water pressure:**

- Has the cartridge filter been changed recently? If not, change the cartridge filter.
- Put the filter into bypass and check the water pressure. There are two red handles/arrows on the top of the distribution valve. Turn them to the off position and the filter will be in bypass. If pressure returns to normal with the filter in bypass call Advance Pump & Filter Co.

#### **I don't think my filter is working:**

- Make sure bypass valve is in service.
- Check power supply to filter.

**If you have any questions or concerns  
please call**

**Advance Pump & Filter Co. at 603-868-  
3212.**